

NOTICE TO BIDDERS

SEALED PROPOSAL WILL BE RECEIVED by the Division of Purchasing of the Town of Hempstead, 350 Front Street, Room 122, Hempstead, NY 11550-4037 until 11:00 A.M. prevailing time on Friday, January 25, 2019 at which time the following Contracts will be publicly opened, read and awarded as soon thereafter as practicable

YEARLY REQUIREMENTS FOR:

C#113A-2018 *Implementation Of A Public Sector 311 Citizen Call Center And Emergency Operations Center (EOC). The Town Of Hempstead Seeks Proposals From Qualified Firms Located And Authorized To Do Business In The State Of New York, To Provide Services And/Or Software Solution(s) For The Implementation Of A Public Sector 311 Citizen Call Center And Emergency Operations Center (EOC) For The Town. The Call Center Would Offer A Single Point Of Contact Into Town Government For Constituents' Service Requests, Inquiries And Complaints. The EOC Will Serve As The Town's Primary Command And Control Center In The Event Of A Major Incident, Such As Hurricane, Civil Disturbance, Flood, Etc. There Is A Desire To Leverage Adjacencies And Similarities To Maximize Efficiencies That Can Be Gained Between The Two(2) Functions.

*TOWN BOARD TO MAKE AWARD

ALL OF THE ABOVE ITEMS AS PER SPECIFICATIONS & CONDITIONS.

Bids may be picked up only between the hours of 9:00 A.M. to 4:15 P.M. All bids must be made on bidding sheets furnished by the Division of Purchasing of the Town of Hempstead and subject to all specifications, terms and conditions stated therein. The Division of Purchasing and or the Town Board reserves the right to reject any and all bids, and to accept the bid that is deemed most favorable to the interests of the Town.

ATTENTION VETERANS: You may have certain rights under Section 162 of the New York State Finance Law in connection with public contracts for the purchase of commodities or provision of services. Specifically, this law may authorize acceptance of a bid submitted by a "qualified veteran's workshop," provided that the bid shall not exceed the lowest responsible bid by greater than 15%. It is incumbent on you to submit all required documentation to the Town, demonstrating your qualification for treatment under that section. You should consult your attorney to determine your qualification for treatment under this provision.

Under local law 62.5 this law may authorize acceptance of a bid submitted by a local veteran-owned business that maintains a place of business in or sells supplies, materials or equipment manufactured

In the County of Nassau and submit a bid not to exceed 7.5% more than the otherwise lowest responsible bidder, and also does not exceed the bid of the otherwise lowest responsible bidder who qualifies for the local (non-veteran) preference by more than 2.5%. Certification as to the enterprise is required to be by the NYS Office of General services or US Department of Veterans Affairs.

DATED: December 28, 2018

HEMPSTEAD, NY
LAURA A. GILLEN
SUPERVISOR
SYLVIA A. CABANA
TOWN CLERK
GORDON J. FOX
DIVISION OF PURCHASING