



Town of Hempstead

Department of Water

COVID-19 Pandemic Water Payment Deferral Request Form

Residential consumers and certain commercial and business owners who have experienced a financial hardship during the COVID-19 Pandemic are entitled to request a payment deferral of their current water bill without incurring any late fees or penalties. Accordingly, the District is offering residential consumers the opportunity to defer payment of their current water bill. Once approved, payments and tax transfers will be deferred until 180 days after the New York State State of Emergency related to COVID-19 is lifted.

Account Information

Account Number: _____

Property Owner's Name: _____

Water Service Address: _____

Billing Address*: _____

* if different than above

Home Phone: _____ Cell Phone: _____

Briefly describe COVID-19 related hardship (job loss, layoff, loss of business income):

I, as the owner of the above-mentioned property am formally requesting a payment deferral due to financial hardship experienced as a result of the COVID-19 pandemic.

By my signature below, I acknowledge that I will be responsible to pay, in full, all water bills received through the conclusion of this deferment agreement which will be the due date noted on my next quarterly bill. If my accumulated water bills from the deferment period remain unpaid once the deferment ends, the outstanding balances will be submitted to Nassau County (per section 198, subdivision 3(d) of Article 12 of the Town Law of the State of New York) and added to my next annually scheduled tax bill.

Property Owner's Signature: _____ Date: _____

Print Name: _____

This form can be mailed, faxed or e-mailed to:

Town of Hempstead Department of Water, 1995 Prospect Avenue, East Meadow, NY 11554

Fax: 516-794-1355

Email: waterbilling@tohmail.org